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September 22, 2005

SENT BY ECFS

Marlene H. Dortch, Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW,
Washington DC 20554

Re: WC Docket No. 04-36
WC Docket No. 05-196

Dear Commissioner Dortch:

Following is an update on the actions taken by Optivon, Inc, to comply with the FCC VoIP E911 Order.

As requested we have:

1. Sent a letter to all our customers with the warning stickers. The letter advised customers to place the sticker in the handset of the phone. The stickers indicated that E911 service was not available from their phone. Letter with the warning stickers was sent by courier. As of the morning of August 30, we have received acknowledgment from all (100%) of our customers.
2. Received affirmative acknowledgment from 75% of our customers. Our July 29, 2005 letter re-confirmed to customers that services provided by Optivon did not support E911 access to emergency services.

	Number of Customers	% of Customers
Affirmative Acknowledgment Received	3	75%
Customers Pending	1	25%

Acknowledgment		
Total Customers that received E911 letter	4	100%

We expect to receive acknowledgment from 100% of our customers.

3. Although the system allows for outbound dialing, the customer that have not sent the Acknowledgment in fact do not use our service to generate calls (only used for inbound contact center calls). However, in order to fully comply with the FCC order, we will proceed to disconnect the customer by September 28, 2005 , if by such date we have not received a reply. Until September 27, 2008 we will continue our efforts to obtain the Affirmative Acknowledgment.
4. We are not capable at this moment to perform a soft disconnect since we are not able to route 911 calls to a Public Safety Answering Point (PSAP).

If you have any question you can contact me at 787-625-2720 or send me an email at rmorales@optivon.com

Regards,

Rafael Morales

Rafael Morales
Vicepresident

xc. Luis Romero Font, President